Intex® Easy Set™ Portable Swimming Pools FAQS

Q: What do I need to do to prepare the site for the pool?

A: Remove sharp objects and create a flat level surface. A ground cloth may be helpful.

Q: What is the steepest slope of property that you are able to set the pool on?

A: The ground should be level.

Q: How do I keep the pool from damaging my lawn or prevent fungi from developing on concrete?

A: It is not possible to entirely prevent lawn damage. Be sure to keep your grass and concrete as dry as possible. A ground cloth may be helpful.

Q: Can the pool be left up all year?

A: This depends on where you live. The manufacturer recommends 40° as the minimum temperature at which the pool should be left up.

Q: Can a portable water heater be used for this type of pool?

A: No. If the heater short circuits, electrocution is possible.

Q: Will vegetation grow through the pool floor?

A: Possibly. Certain types of grass can penetrate vinyl floors. A ground cloth can help prevent this.

Q: How can you prevent grass from growing through the floor?

A: Using a ground cloth can help prevent certain types of grass from growing through.

Q: Does PVC material require any special care to ensure durability?

A: No special maintenance is required. However, keeping your pool clean using tools like a pool maintenance kit will prolong the life of your pool.. Keep sharp objects away from, out of, and from underneath the pool.

Q: How much does the water cost to fill the pool?

A: It varies across the country. Contact your local water company for cost information.

Q: How often should the water be changed?

A: This will vary, depending on usage and chemical balance. Keeping your pool clean using tools such as a pool maintenance kit will also help lengthen the cycle for changing the water in your pool.

Q: Do you recommend using chemicals? If so, what kind?

A: Yes. Contact your local pool supply store and provide the pool size and/or estimated number of gallons of water in your pool.

Q: Can I use regular household bleach to kill algae?

A: Consult your local pool dealer because they will be familiar with conditions that could affect pool water in your area.

Q: Would excessive pool chemicals cause my liner to deteriorate?

A: Excessive chemicals may cause damage to any pool.

Q: How does UV affect the materials used?

A: All PVC's degrade over prolonged exposure to excessive sunlight. A pool cover will prolong the life of the pool.

Q: How should I clean my pool before storing it for the winter?

A: Use mild soap and water. Thoroughly rinse and make sure the pool is completely dry before putting it away.

Q: How do I store the pool during the winter?

A: You can roll the pool up inside the ground cloth or pool cover.

Q: How long does it take to fill the pool with water?

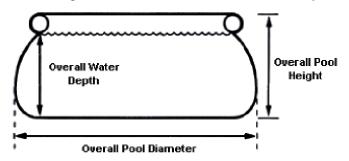
A: Times will vary, depending on pool size, water hose size and water pressure.

Q: If we get a small tear or small hole in the vinyl, can it be repaired?

A: Yes, with the repair patch enclosed. The surface must be dry before applying the patch.

Q: How are Easy Set[™] pools measured?

A: The diagram below demonstrates how Easy Set[™] pools are measured.



Q: What is the approximate depth of the water for an Easy Set™ Pool?

A: The Easy Set[™] pools listed below have these approximate water depths:

12'x36" = 24" - 28"

15'x36" = 27" - 28"

15'x42" = 33" - 34"

18'x48" = 39" - 40"

Q: What is the warranty or guarantee on the Easy Set™ Pools?

A: All Intex® Easy SetTM Pools carry a **90-day factory warranty on the pool** and accessories and a **1-year factory warranty on the pump/filter units**.

Q: What if I have further questions regarding Sun Enterprises and Intex® pools?

A: Feel free to contact us via email at info@sunenterprises.com at your convenience or calling us at 800-724-9970 during normal business hours for prompt, professional and courteous answers to your questions.